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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/835,146	04/13/2001	Ronald A. Katz	6646-114N8	4440
75	90 06/03/2002			
Attention: Reena Kuyper A2D, L.P. 9220 Sunset Blvd., Suite 315			EXAMINER	
			WOO, STELLA L	
Los Angeles, CA 90069			ART UNIT	PAPER NUMBER
			2643	

Please find below and/or attached an Office communication concerning this application or proceeding.

PTO-90C (Rev. 07-01)

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Office Action Summary

Application No. 09/835,146

Applicant(s)

Katz

Examiner

Stella Woo

Art Unit **2643**



The MAILING DATE of this communication appears on the cover sheet w	ith the correspondence address				
Period for Reply A CHORTENED STATISTORY REPLOD FOR REPLY IS SET TO EXPIRE 3	MONTH(S) FROM				
A SHORTENED STATUTORY PERIOD FOR REPLY IS SET TO EXPIRE 3 MONTH(S) FROM THE MAILING DATE OF THIS COMMUNICATION.					
- Extensions of time may be available under the provisions of 37 CFR 1.136 (a). In no event, however, may a reply	be timely filed after SIX (6) MONTHS from the				
mailing date of this communication. - If the period for reply specified above is less than thirty (30) days, a reply within the statutory minimum of thirty (30).) days will be considered timely.				
- If NO period for reply is specified above, the maximum statutory period will apply and will expire SIX (6) MONTHS f - Failure to reply within the set or extended period for reply will, by statute, cause the application to become ABAND	ONED (35 U.S.C. § 133).				
 Any reply received by the Office later than three months after the mailing date of this communication, even if timely earned patent term adjustment. See 37 CFR 1.704(b). 	r filed, may reduce any				
Status					
1) Responsive to communication(s) filed on					
2a) ☐ This action is FINAL. 2b) ☒ This action is non-final.					
3) Since this application is in condition for allowance except for formal matter closed in accordance with the practice under Ex parte Quay/1935 C.D. 11	ers, prosecution as to the merits is I; 453 O.G. 213.				
Disposition of Claims					
4) X Claim(s) 22-85	is/are pending in the applica				
4a) Of the above, claim(s)					
5) Claim(s)					
6) 🗓 Claim(s) <u>22-85</u>					
7) 🗌 Claim(s)	is/are objected to.				
8)					
Application Papers					
9) The specification is objected to by the Examiner.					
10) The drawing(s) filed on is/are a accepted or	b)⊡ objected to by the Examiner.				
Applicant may not request that any objection to the drawing(s) be held in abeyan					
11) The proposed drawing correction filed on is: a \[\]	approved b) ☐disapproved by the Examiner.				
If approved, corrected drawings are required in reply to this Office action.	•				
12) The oath or declaration is objected to by the Examiner.					
Priority under 35 U.S.C. §§ 119 and 120					
13) Acknowledgement is made of a claim for foreign priority under 35 U.S.C.	§ 119(a)-(d) or (f).				
a) ☐ All b) ☐ Some* c) ☐None of:					
1. Certified copies of the priority documents have been received.					
2. Certified copies of the priority documents have been received in App	lication No				
3. Copies of the certified copies of the priority documents have been re					
application from the International Bureau (PCT Rule 17.2(a)). *See the attached detailed Office action for a list of the certified copies not re					
14) Acknowledgement is made of a claim for domestic priority under 35 U.S.C					
a) The translation of the foreign language provisional application has been					
15) Acknowledgement is made of a claim for domestic priority under 35 U.S.C	c. §§ 120 and/or 121.				
Attachment(s)					
The Market of Ma	PTO-413) Paper No(s).				
2) Notice of Draftsperson's Patent Drawing Review (PTO-948) 5) Notice of Informal Pai	rent Application (PTO-152)				
3) Information Disclosure Statement(s) (PTO-1449) Paper No(s) 6) Other:					

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DETAILED ACTION

Claim Rejections - 35 USC § 102

1. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless -

- (b) the invention was patented or described in a printed publication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of application for patent in the United States.
- 2. Claims 52-57, 60-85 are rejected under 35 U.S.C. 102(b) as being anticipated by Barger, Jr. et al. (USPN 4,071,698, hereinafter "Barger").

Barger discloses a method for controlling voice-data communications comprising the steps of:

interfacing certain of a plurality of individual callers with an interface unit (callers with push-button telephones are interfaced with data coupling sets 32; col. 6, lines 35-43; col. 9, lines 20-33);

prompting callers to provide responsive signals representative of identification data (audio program repeater prompts the push-button caller to enter his account number; col. 11, lines 18-23; col. 9, lines 40-42);

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receiving, comparing and utilizing (caller enters his account number which is compared with stored data to access a customer's record (col. 2, lines 9-12; col. 6, lines 21-26; col. 8, lines 60+; col. 9, lines 40-44; col. 11, lines 37-47);

transferring at least certain of said callers to an attended terminal (callers whose credit cannot be validated or those determined to be freeloaders or those who key in a specified code requesting operator assistance are automatically connected with an attended terminal 39; col. 9, lines 42-45; col. 11, lines 34-36; col. 9, lines 38-40); and

displaying at said attended terminal (operator's terminal displays all the data for the customer's call including any historical and credit verification data retrieved from memory; col. 5, lines 29-37; col. 6, lines 3-9, 21-29).

Claim Rejections - 35 USC § 103

- 3. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:
 - (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- 4. Claims 58 and 59 are rejected under 35 U.S.C. 103(a) as being unpatentable over Barger.

 Barger differs from claims 58 and 59 in that it does not specify including the size or color of the ordered item. Although Barger is directed to the ordering of audio-related merchandise,

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the examiner takes Office Notice that it is notoriously well known in the art to order merchandise over the telephone lines in which color and size can be specified, such as clothing. It would have been obvious to an artisan of ordinary skill to modify the system of Barger to accommodate for the ordering of other merchandise, such as clothing, in which size and color are specified.

5. Claims 22-51 are rejected under 35 U.S.C. 103(a) as being unpatentable over Szlam et al. (USPN 4,797,911, hereinafter "Szlam") in view of Barger.

Szlam discloses a method for controlling voice-data communications comprising: receiving (via ANI decoder; col. 12, lines 29-39); cuing (via message player 10a9; col. 13, lines 1-22); selectively identifying (via trunk interface control unit 10a13); recording (account information is stored in mainframe 16); and transferring and displaying (col. 12, lines 55-66; col. 13, lines 18-36).

Szlam differs from claims 22-51 in that it does not specify testing for approval. However, Szlam is directed to a customer account servicing system which allows for sales transactions (placing an order from a catalog or advertisement; col. 1, lines 17-20, 45-48) and Barger teaches the desirability of testing a customer identification number (customer's account or credit card number is verified; col. 4, lines 61-67; col. 9, lines 40-45) such that it would have been obvious to an artisan of ordinary skill to incorporate such testing, as taught by Barger, within the system of Szlam in order to verify a caller's credit card number before allowing order placement.

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Regarding claims 23, 25-27, 31-32, Barger teaches limiting use and recognizing a first time caller (col. 11, lines 18-47).

Regarding claims 40-43, Szlam provides for storing audio signals for later playback to an operator for entry into a database (col. 17, lines 27-46).

6. Any response to this action should be mailed to:

Commissioner of Patents and Trademarks

Washington, D.C. 20231

or faxed to:

(703) 872-9314.

Hand-delivered responses should be brought to Crystal Park II, 2121 Crystal Drive, Arlington. VA., Sixth Floor (Receptionist).

7. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Stella Woo whose telephone number is (703) 305-4395. Any general inquiries should be directed to the Customer Service Office at (703) 306-0377.

May 31, 2002

STELLA WOO PRIMARY EXAMINER